

# Returns Advice

BigDawgRepublic.com

<b>Customer Name / Address:</b> ..... ..... ..... <b>Tel:</b> .....	<b>Order Information:</b> Order Number: ..... Date: ..... eBay ID Name: ..... Email Address: .....
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## Want to return an item?

Please complete the form and return it with the items using the pre-printed returns label attached. All Postal charges are at the cost of the customer and we recommend using registered post. If an exchange or replacement is required please forward £4.50 (UK Domestic orders only) postal payment for the replacement item, you can add the payment as cash in one of the pockets of the returned item. Alternatively, you can send a cheque or postal order made payable to Big Dawg Republic but this can delay your exchange being sent out by 7 - 10 days, as we need to wait for the funds to clear. Once we have received the item we shall send an email and take it forward from there. If for any reason the item(s) are out of stock, a refund will be issued. If refund is required an email will be sent to confirm the refund has taken place, please allow up to 10 working days after the email date for the funds to appear in your account. Please note we will only refund using the original Payment method used (i.e. Credit card / PayPal).

SKU Number	Item Description	Quantity Returned	Return Code	Comments

Reason for return codes: A - Exchange required (please provide size required), B - Product not required, C - Item is faulty, D - Product was not ordered

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<b>Customer Returns</b> <b>Big Dawg Republic</b> <b>Unit 8</b> <b>Redbridge Enterprise Centre</b> <b>Thompson Close</b> <b>Ilford</b> <b>IG1 1TY</b> <b>United Kingdom</b>	<div>Postage Required</div>
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